

Date: Monday, 25th November 2019
Our Ref: MB/SS FOI 4109

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Re: Freedom of Information Request FOI 4109

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 11th November 2019.

Your request was as follows:

1. Does your organisation use a dedicated lone worker device? Yes/No

Here at The Walton Centre Foundation Trust (WCFT) Yes we do use a dedicated lone working device (for staff attending patient homes etc).

2. If your organisation does not use dedicated lone worker devices, what alternatives do you use?

N/A

3. Is your organisation's lone worker device reliant upon a sim card for reporting? Yes/No

No.

4. How many lone worker devices does your organisation have?

Here at The WCFT we have 15 lone worker devices.

5. Does your lone worker device feature in-house tracking or is tracking conducted by the service provider. Yes/No

The tracking conducted by the service provider.

6. Of your devices how many have been utilised in the last(this does not include solely being powered on);

6 months as verified by your service provider xx devices

12 months as verified by your service provider xx devices

18 months as verified by your service provider xx devices

24 months or more as verified by your service provider xx devices

All 15 Devices have been utilised in the above time frames.

7. Is competence in using the lone worker device included in your lone worker's risk assessment? Yes/No

Yes this is included in our lone worker's risk assessment.

8. Does the security department hold responsibility for the management of lone worker devices in your organisation? Yes/No

No the security department does not hold responsibility for the management the lone worker devices here at The WCFT.

9. Does your organisation carry out an annual physical inspection of the lone worker devices? Yes/No

No The WCFT does not carry out an annual physical inspection of the lone worker devices.

10. Is your security department responsible for conducting in-house training for lone workers that includes lone worker devices? Yes/No

No the security department is not responsible for conducting in-house training for lone workers that includes lone worker devices.

11. What are the key areas that your lone worker training focuses upon?

N/A

12. What instructions are your lone workers given in the event that their device does not function?

Training has been provided by the company who provides the devices.

Please see our response above in [blue](#).

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All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

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Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4109 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information

Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information